# AVILA COLLEGE OF EDUCATION, EDACOCHIN, COCHIN STUDENT SATISFACTION SURVEY - 2019-2020

This report presents the findings and analysis derived from the Avila College Student Satisfaction Survey, designed to gather comprehensive insights into various aspects of the college experience. The survey focused on four key areas: Academic Experience and Satisfaction, Institutional Support and Services, Campus Life and Engagement, and Feedback and Suggestions. The survey was conducted as a rating procedure with student options - excellent, good, satisfactory, and poor. Through this survey, we aimed to understand students' perspectives and gather valuable feedback to enhance the overall quality of education and support services at Avila College of Education.

Academic Experience and Satisfaction: The survey examined the students' satisfaction levels regarding their academic journey at Avila College. It explored aspects such as the quality of teaching provided by teachers, satisfaction with resources and facilities, alignment of courses with academic and career goals, accessibility of academic advisors, and affordability of educational resources.

Institutional Support and Services: Insights were gathered regarding the support services offered by the institution, including counseling services, communication effectiveness between faculty/staff and students, and the institution's responsiveness to feedback and concerns raised by students.

Campus Life and Engagement: Students' engagement in extracurricular activities, involvement in student organizations, overall satisfaction with the student life experience, and likelihood of recommending Avila College to others were explored to gain insights into campus life and engagement opportunities.

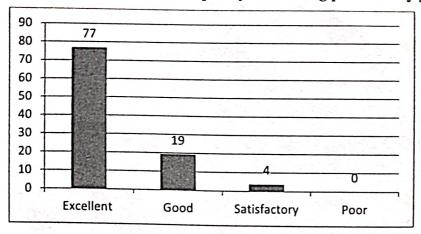
Feedback and Suggestions: The survey provided students with an opportunity to share their feedback and suggestions for improving various aspects of their college experience. This section allowed students to give their opinions on areas of improvement and contribute to the enhancement of institutional practices.

The data collected from the survey among students who completed the BEd programme in the academic year 2019-2020 was analysed and the results are presented in the subsequent sections of this report. The findings and recommendations derived from this survey aim to inform and guide initiatives that will positively impact the overall student experience at Avila College.

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## A. ACADEMIC EXPERIENCE AND SATISFACTION

1. How would you rate the quality of teaching provided by your teachers?

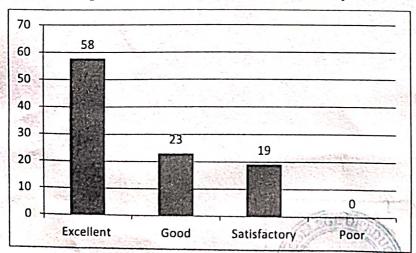


2. How satisfied are you with the accessibility and availability of academic advisors and support staff?



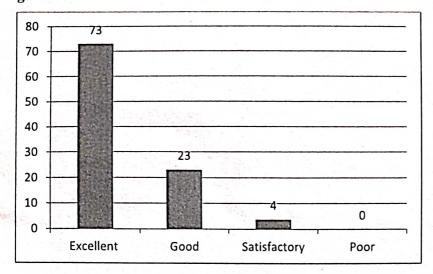
3. How satisfied are you with the opportunities for internships, co-op programs, or practical experience related to your field of study?

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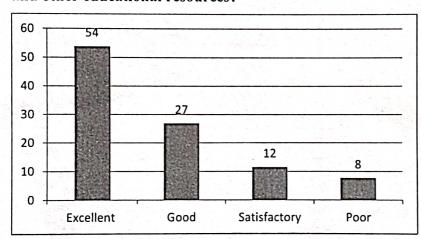


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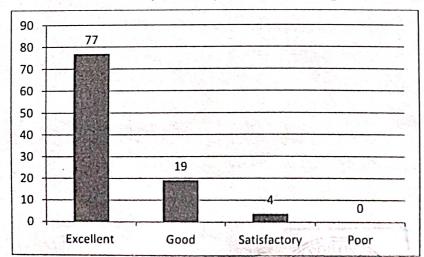
4. To what extent do you feel the courses offered align with your academic and career goals?



5. How would you rate the affordability and accessibility of textbooks, course materials, and other educational resources?

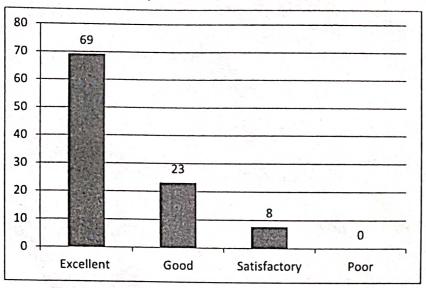


6. How satisfied are you with your academic experience at Avila College?



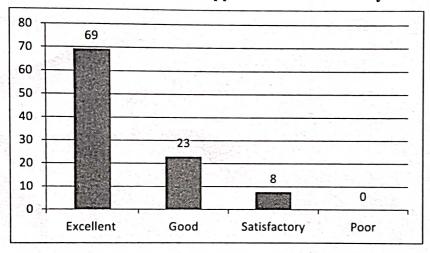
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AVILA COLLEGE OF EDUCATION EDACOCHIN, COCHIN-682010 7. How satisfied are you with the resources and facilities available on campus?

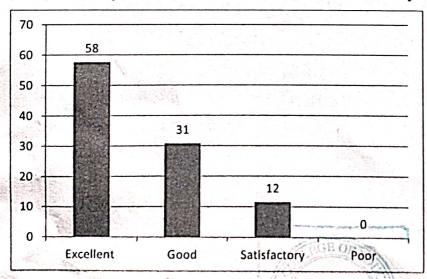


### B. INSTITUTIONAL SUPPORT AND SERVICES

1. How would you rate the support services offered by the institution (e.g., counselling)?

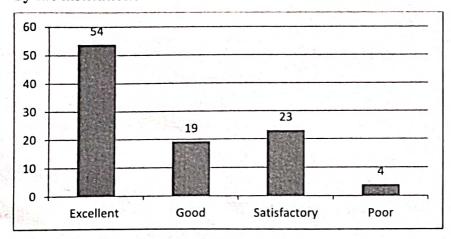


2. How would you rate the communication between faculty/staff and students?





3. To what extent do you feel your feedback and concerns are listened to and addressed by the institution?

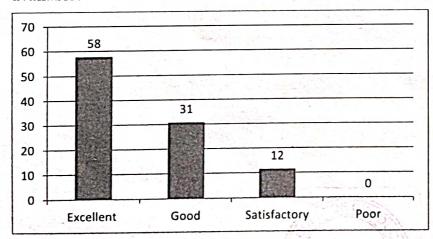


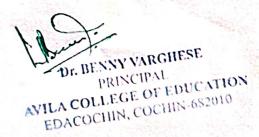
#### C. CAMPUS LIFE AND ENGAGEMENT

1. How satisfied are you with the overall student life experience at Avila College?

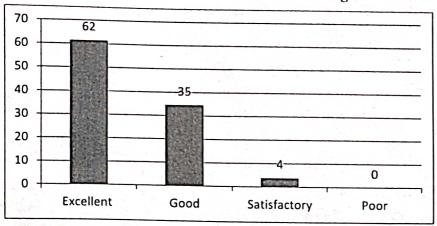


2. How satisfied are you with the extracurricular activities and student organizations available?





# 3. How likely are you to recommend Avila College to a friend or family member?



#### **GENERAL OBSERVATIONS**

The survey data from Avila College provides a comprehensive view of student satisfaction across different dimensions of their academic journey. Firstly, the feedback on teaching quality is overwhelmingly positive, with the majority of students (76.92%) rating it as excellent. This indicates a high level of approval and satisfaction with the teaching standards and methods employed by faculty members. Additionally, students expressed satisfaction with the accessibility and availability of academic advisors and support staff, with 65.38% reporting positive experiences in this regard. These findings highlight the institution's success in providing quality teaching and robust support systems, which are crucial factors contributing to a positive academic experience.

In terms of institutional support and services, students rated the support services offered by the institution highly, with 69.23% rating them as excellent. This indicates a strong level of satisfaction with services like counseling and academic support. Communication between faculty/staff and students also received positive feedback, with 57.69% reporting good communication levels. However, there is room for improvement in addressing student feedback and concerns, as only 53.85% felt that their feedback was listened to and addressed adequately. These insights underscore the importance of effective communication channels and responsive feedback mechanisms within the institution.

Lastly, the data sheds light on campus life and engagement aspects. Students generally reported high levels of satisfaction with their overall academic experience (76.92% very satisfied) and student life experience (65.38% satisfied). Extracurricular activities and student organizations also received positive feedback, with 57.69% of students expressing satisfaction. Moreover, a majority of students (61.54%) indicated their likelihood to

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